

## LIMITED WARRANTY FOR CARLISLE AGRICULTURAL TIRES

The Carlstar Group LLC ("Carlstar")

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### Workmanship and Materials Warranty

#### ***What does this Warranty cover?***

This Warranty covers defects in materials and workmanship in tires purchased from authorized dealers or distributors. This warranty is limited to replacement of a defective tire plus any applicable taxes.

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#### ***What does this Warranty not cover?***

This Warranty does not cover:

- Tires purchased more than sixty (60) months from the date of manufacture
- Tires for which alternative warranties or guarantees have been registered
- Damages resulting from misuse, improper mounting, misapplication, use of non-approved rims, improper inflation, overloading, running flat, misalignment or imbalance of wheel/rims, defective brakes or shock absorbers, abuse, willful damage, oil, chemical action, fire or other externally-generated heat, use of studs, water or other material entrapped inside the tire, vehicle damage or road hazards (such as rock cuts, punctures, projection cuts, cut separations, impacts flex breaks).
- Continued use while run flat or under a state of acute under-inflation
- Tire damage or irregular wear due to road hazard, including puncture, cut, impact break, bulge, snag, stone drill or collision
- Mounting or balancing charges
- Incidental, consequential or punitive damages including the cost of replacing or repairing other property which is damaged when a tire is defective, transportation to or from the dealer, distributor or manufacturer to get warranty service, loss of time, loss of use, towing charges, bus fare, car rentals
- Repaired tubes or tires
- Cosmetic irregularities or tires marked "NA" (non-adjustable)
- Tires used in racing or competition
- Tires subjected to overloading, improper mounting, use of an incorrect rim, purposeful abuse or chemical contamination, or improper tire storage conditions
- Tires that have been patched, plugged or repaired or into which liquid balancers or sealants have been introduced
- Cost of disposal of covered tires
- Skid steer tires (See Specialty Tire Warranty)

#### ***Who is covered?***

This Warranty covers only the original purchaser of the tire. Proof of purchase is required.

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#### ***What is the period of coverage?***

Subject to the exceptions noted above, this Warranty remains in effect for SIXTY (60) MONTHS from the date of purchase for defects in workmanship or materials. Adjustment consideration shall be based on the purchase date of the tire if proof of purchase in the form of a valid invoice exists. If proof of purchase is not available, adjustment consideration will be based on the date of manufacture of the tire which is molded into the sidewall of the tire.

Replacement will be measured by RTD (the remaining tread depth in the center of tread) as a percentage of OTD (the original tread depth of new tire in the center of tread). The replacement percentage will be multiplied by the original purchase price of the tire (excluding federal excise tax) to determine the amount of the credit to be applied.

The replacement percentage will be as follows:



RTD/OTD Percent%	5%-10%	11%-20%	21%-30%	31%-40	41%-50%	51%-60%	61%-70%	71%-80%	81%-90%	91%-100%
Tire Age	The replacement percentage Carlstar Warranty Allowances									
24 months or less	5%	10%	20%	20%	40%	50%	50%	100%	100%	100%
36 months or less	5%	10%	20%	20%	40%	50%	50%	50%	50%	50%
48 months or less	5%	10%	20%	20%	40%	40%	40%	40%	40%	40%
60 months or less	5%	10%	20%	20%	20%	20%	20%	20%	20%	20%
More than 60 months	5%	10%	10%	10%	10%	10%	10%	10%	10%	10%

## Field Hazard and Stubble Damage Warranty

### What does this Warranty cover?

This Warranty covers Carlisle brand R-1, R1-W and R-3 agricultural tires that become unserviceable due to field hazards or stubble damage. Tires must be purchased from authorized dealers or distributors. This warranty is limited to replacement of a defective tire plus any applicable taxes.

### What does this Warranty not cover?

This Warranty does not cover:

- Improper mounting or tire storage conditions
- Misapplication of tire or wheel components
- Overloading, improper inflation pressure, and/or resulting run flat failures
- Accident, collision, fire or vandalism
- Improper repair or insertion of balancing materials or sealant
- Tires damaged due to chemical contamination
- Tires used in pulling contests
- Cosmetic irregularities or tires marked "NA" (Non-Adjustable)
- Incidental or consequential damages, including, but not limited to, lost time, lost wages, inconvenience, loss of equipment use, cost of service work or transportation, related property damage, personal injury or consequential damage of any type or nature.

### Who is covered?

This Warranty covers only the original purchaser of the tire. Proof of purchase is required.

### What is the period of coverage?

Subject to the exceptions noted above, this Warranty remains in effect for THIRTY-SIX (36) MONTHS from the date of purchase for field hazard and stubble damage. Adjustment consideration shall be based on the purchase date of the tire if proof of purchase in the form of a valid invoice exists. If proof of purchase is not available, adjustment consideration will be based on the date of manufacture of the tire which is molded into the sidewall of the tire.

Warranty Pro Rata Calculations for Field Hazard and Stubble Damage Coverage:

Service Time	Replacement Tire Charge to Consumer
Up to 1 Year	25% Charge
During 2 <sup>nd</sup> Year	50% Charge
During 3 <sup>rd</sup> Year	75% Charge
End of 3 <sup>rd</sup> Year	Coverage Expires

\*Field hazard and stubble damage only applies to R1, R1-W and R3 tires.



To determine the replacement price to the consumer, the pro rata percentage charge is multiplied by the Carlstar Tire dealer's current selling price on an equivalent Carlisle branded tire. Appropriate taxes, mounting, or other service charges will be added to the replacement price, which is the responsibility of the consumer.

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### ***How do you get service?***

To obtain warranty adjustments or warranty information contact your tire dealer or the applicable Carlstar Customer Care Unit.

In North America:

1-800-260-7959 or by email at [customer.care@carlstargroup.com](mailto:customer.care@carlstargroup.com)

Outside of North America:

+36 70 948 3133 or by email at [eucs@carlstargroup.eu](mailto:eucs@carlstargroup.eu)

Claims must be made within 30 days of discovery of irregularity. Carlstar reserves the right to inspect all products before making adjustments.

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### ***What will void this Warranty?***

This Warranty is void if:

- The tire fails due to damage from improper inflation pressures, exceeding the maximum speed limit or overloading the tire beyond the maximum load capacity stated on the sidewall
- The tire is worn past the last 3/32 of tread depth at any point on the tread contact surface
- Any modifications are made to the tire (such as added buttress shoulders, re-grooving, re-lugging, etc.)
- Failure to observe any installation instructions, mounting instructions or similar information available to the purchaser

OTHER THAN AS EXPRESSLY STATED IN THIS WARRANTY, THERE ARE NO WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO REPRESENTATIVE OF CARLSTAR HAS THE AUTHORITY TO MAKE ANY REPRESENTATIONS OR PROMISES EXCEPT AS STATED HERE.

The Carlstar Group makes no expressed claims of expected tire wear. Variables that affect tire wear include driving conditions, load and tire inflation pressure.

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### ***How Does State Law Relate to This Warranty?***

For North America:

Some locations do not permit limitations on the period of an implied warranty and do not permit the exclusion or limitation of incidental or consequential damages, therefore the above limitations or exclusions may not apply. This warranty provides specific legal rights. Other rights may vary according to the state/province/country in which the original purchaser was located at the time of purchase. Each claim shall be evaluated on a case-by-case basis.

Outside of North America:

Some countries, or union of countries, do not permit limitations on an express or implied warranty and/or do not permit the exclusion or limitation of incidental or consequential damages, therefore the above limitations or exclusions may not apply. This warranty provides specific legal rights. Other rights may vary according to the jurisdiction in which the original purchase was located. Each claim shall be evaluated on a case-by-case basis.

NOTE: All Specifications are subject to change without notice. Rev. 4/19